Pennsylvania VDC Acumen Enrollment

Presented By: Acumen Fiscal Agent

Acumen Fiscal Agent

Innovation • Opportunity • Freedom



Agenda

Introduction to Acumen Fiscal Agent

Transition (Enrollment) Packet via DocuSign





Review & Submit Packet

Proprietary: For Acumen Use Only





OUR MISSION

Acumen Fiscal Agent facilitates freedom, choice, and opportunity through innovative fiscal agent solutions.

We approach each project with an attitude of service:

- How can we make life simpler for the people we serve?
- How can we help them to save money?
- Are we doing the best we can?



We take great pride in our ability to listen to our customers and use what we have learned through our diverse experience to shape how we best meet their needs.

While research and theory are important, we've found that our value to our customers comes primarily from our ability to actually implement and follow through on real projects that have a positive, long-lasting impact on people's lives.



Acumen Fiscal Agent was founded in 1995 by executives in the human services industry on a simple premise:



Acumen has been part of hundreds of creative and innovative programs designed to empower thousands of participants across the nation. Since then, we have steadily grown by keeping that premise in mind and are now one of the largest providers of fiscal agent services in the country.







- Servicing the majority of states across the country
- Over 28 years of experience
- Customized approach for your needs
- A+ workers' compensation rating
- 99% error-free payroll processing
- 98% national customer satisfaction rating



- We help individuals perform:
 - > Payroll
 - Employer-related duties
 - Track and monitor budget expenditures
- We help service coordinators with:
 - Supplemental Packet (enrollment packet)
 - Support program compliance
 - Technical Software Tools and Support





Employer Transition (Enrollment) Packet via DocuSign



Introduction





- To facilitate the transition from ARIS to Acumen, you will complete a transition (enrollment) packet.
 - ✓ Employer Enrollment packet
- The packet was emailed via DocuSign February 13th, 2025
- Complete the packet online via DocuSign by March 7th, 2025





Action Needed - Acumen Fiscal Agent Transition Paperwork for PA PCA Veteran Directed...

- You will receive these forms via email from <u>enrollment-</u> <u>pa@acumen2.net</u>. Please check your inbox for a DocuSign email and complete the forms online.
- Be sure to check both junk and spam folders if unable to locate the email in your inbox
- Click the **Review Document** button to get started

REVIEW DOCUMENT

Pennsylvania enrollment-pa@acumen2

Hello, Veteran Directed Care Employer!

This is your enrollment packet for the transition to Acumen.

Your ACCESS CODE is the LAST 4 DIGITS OF YOUR SSN (Employer of Record/Director of Care). If your access code does not work or you get locked out, please wait 24 hours and try again. If issues continue, please call Acumen Customer Service right away at (833) 892-0414.

Please review, edit if needed, sign and finalize NO LATER THAN 03/07/2025 to ensure no gap in payments. When finalized, the documents will automatically be returned to Acumen for processing.

Employers with more than one employee will receive multiple Employee Information Worksheets within your packet. Please review your employee information is correct before signing and submitting the packet.

Some fields are locked and cannot be edited by design. If any information in the locked fields is incorrect, please sign anyway and await further information.

If you have any questions, please contact your Service Coordinator or Acumen for help. Thank you for your prompt response!

-Your Pennsylvania Acumen Team



- Enter the last four digits of your (the employer's) social security number in the Access Code field
 - Packets were sent to Directors of Care (employers)
- Click Validate to get started

Please enter the access code to view the document
Acumen Fiscal Agent Electronic Enrollment Acumen Fiscal Agent
The sender has requested you enter a secret access code prior to reviewing the document. You should have received an access code in a separate communication. Please enter the code and validate it in order to proceed to viewing the document.
Access Code I NEVER RECEIVED AN ACCESS CODE



- Click the Electronic Record and Signature Disclosure link to view the disclosure
- Check the box to agree to use electronic records and signatures
- Click the yellow **Continue** button

Please Review & Act on These	Documents		docusig
Acumen Fiscal Agent Electronic Enrollmer Acumen Fiscal Agent	nt		
This is a test document			
Please read the <u>Electronic Record and Signa</u> I agree to use electronic records and signations of the second signature of the second se	ature Disclosure. gnatures.	CONTINUE	OTHER ACTIONS
	Welcome to Acumen Fiscal Agent – your new Fiscal Intermediary (FI) provider for the NV SDFSS program. We are happy to have you with us and look forward to serving you. Service with Acumen will begin starting with payments for service dates from September 16, 2024, and after. Support & Contact Information Acumen is working with your Service Coordinator to make sure they can support you during the enrollment process. Your Service Coordinator is the best resource to assist you with your enrollment questions. Acumen will send you more information once your enrollment is complete. To reach Acumen in the future, use one of the following methods: • Fax: (866) 496-4551 • Email: enrollment@acumen2.net • Phone: (866) 644-4188		
	Website: https://www.acumenfiscalagent.com/state/nevada/ Enrollment Instructions With this letter you will find six (6) documents which need to be reviewed and completed for your Acumen enrollment (due by August 23, 2024 to ensure services and payments are not interrupted). These documents are pre-filled, if applicable, with the information we received from PALCO, your previous FI and the NV SDFSS program.		

Employer Enrollment Packet



	2024
Pennsylvania VDC Program EMPLOYER	
ENROLLMENT PACKET	

Cover Letter



Welcome to Acumen Fiscal Agent – your new Fiscal Intermediary (FI) provider for the PA VDC program. We are happy to have you with us and look forward to serving you. Service with Acumen will begin starting with payments for service dates from March 16, 2025, and after.

Support & Contact Information

Acumen is working with your Service Coordinator to make sure they can support you during the enrollment process. Your Service Coordinator is the best resource to assist you with your enrollment questions. Acumen will send you more information once your enrollment is complete. To reach Acumen in the future, use one of the following methods:

- Fax: (866)-499-3078
- Email: <u>enrollment@acumen2.net</u>
- Phone: (833)-892-0414
- Website: <u>https://www.acumenfiscalagent.com/state/Pennsylvania/</u>

Enrollment Instructions

With this letter you will find five (5) documents which need to be reviewed and completed for your Acumen enrollment (due by March 7, 2025 to ensure services and payments are not interrupted). These documents are pre-filled, if applicable, with the information we received from ARIS, your previous FI and the PA VDC program.

- 1. Participant Information Worksheet
- 2. Employer Information Worksheet
- 3. Form 2678 Participant/Payer Appointment of Agent
- 4. PA VDC Employer-Authorized Rep/Acumen Agreement Form (2 pages)
- 5. Pennsylvania VDC Employee Enrollment Worksheet (1 form per worker/employee)

It is important that you confirm the worker information that we received from ARIS, your previous FI and the PA VDC program. We will use this information to set up accounts in our system. Please complete one Worker Enrollment Worksheet for each individual worker who will be providing services on March 16, 2025 and after. We must receive these forms to confirm that the information we received from ARIS and the PA VDC program is accurate and current.

If you are receiving this letter digitally, please complete the forms via DocuSign. Once these forms are electronically completed and signed, they will be sent back to our team for processing. The fastest way to sign and update these forms is digitally and we highly recommend that you digitally review and complete these documents online.



Veteran Information Worksheet



Veteran Information	
Veteran Legal First Name:	Amy
Veteran Legal Middle Name:	J0
Veteran Legal Last Name:	Smith
Veteran Legal Full Name:	Amy Jo Smith
Veteran Date of Birth:	1/1/1950
Veteran Social Security Number:	333-22-4444
Veteran Email:	CL000@Test.com
Veteran Primary Phone:	(999) 999-9999
	1
Veteran Physical Address:	123 W 3rd Street
Veteran Physical Address Apt/Unit:	Apt.3
Veteran Physical Address City:	Mesa
Veteran Physical Address State: (obbreviation)	AZ V
Veteran Physical Address Zip:	85206
Veteran Mailing Address:	1234 W 4rd Street
Veteran Mailing Address Apt/Unit:	Apt.4
Veteran Mailing Address City:	Tempe
Veteran Mailing Address State: (abbreviation)	AZ V
Veteran Mailing Address Zin:	85207

- This form has been prefilled for you
- Use the tab key on your keyboard to move through each line
- Important! Please review for accuracy and make corrections and additions as needed
- Updates made in this form are reflected in the subsequent documents
- Click the yellow Next button or scroll down to proceed

Service Coordinator Information Section



- Listed at the bottom of the Veteran Information Worksheet
- Verify the service coordinator's information
- The fields indicated in red are not editable. If the information is incorrect, contact your service coordinator.

Service Coordinator Information	
Service Coordinator Name:	
Service Coordinator Email:	
Service Coordinator Phone:	
Service Coordinator Agency:	

Employer Information Worksheet



- This form has been prefilled for you
- Use the tab key on your keyboard to move through each line
- Important! Please review for accuracy and make corrections and additions as needed
- Updates made in this form are reflected in the subsequent documents
- The fields indicated in red are not editable
- Click the yellow Next button or scroll down to proceed

Employer Legal First Name:	ER Fir
Employer Legal Middle Name:	ER Mid
Employer Legal Last Name:	ER Las
Employer Legal Full Name:	ER Full
	1/1/2001
Employer Date of Birth: Employer Social Security Number:	123-12-4444
Employer FEIN: (00-0000000) "Only if you have an existing FEIN for Domestic Employer for Home Community-Based/Caregiver Services."	98-7456321
Employer Email:	reynaldaa+01@acumen2.net
Employer Primary Phone:	(222) 222-2223
Employer Physical Address:	222 W 2nd Street
Employer Physical Address Apt/Unit:	Apt.22
Employer Physical Address City:	Two
Employer Physical Address State: (abbreviation	, NV
Employer Physical Address Zip:	85222
Employer Physical Address County:	Pinal
Employer Mailing Address:	5555 E 5th Street
Employer Mailing Address Apt/Unit:	Apt.5
Employer Mailing Address City:	Five
Employer Mailing Address State: (abbreviation)	AL
Employer Mailing Address Zip:	85555
Please indicate your preferred language for c	ommunication:
English O Somali	O Mandarin O Arabic

Form 2678 – Appointment of Agent



- Appoints Acumen as Fiscal Agent with IRS

 which means Acumen can manage
 federal taxes on your behalf
- Review for accuracy. The fields indicated in red are not editable.

✓ EIN

- ✓ Employer First & Last Name
- ✓ Physical Address

	Form 2678 Er	mployer/Payer Appointment of	Agent		
	(Rev. December 202	 Department of the Treasury — Internal Reven 	tue Service		OMB No. 1545-0748
	Use this form i deposits or pay an existing app	if you want to request approval to ments of employment or other with pointment.	have an agent file returns ar hholding taxes or if you want to	nd make For IRS use:	
	 If you're an and 2 and sig it. 	employer or payer who wants to n Part 2. Then give it to the agent. H	ave the agent complete Part 3	Parts 1 and sign	
	Note: This ap for more infor	pointment isn't effective until we apprention.	ove your request. See the instruct	ctions	
	 If you're an e complete all t 	employer, payer, or agent who wan hree parts. In this case, only one sig	nts to revoke an existing appoi gnature is required.	ntment,	
	Part 1: Why	y you're filing this form.			
	(Check one) You want to You want to	appoint an agent for tax reporting, d revoke an existing appointment.	lepositing, and paying.		
	Part 2: Em	ployer or Payer Information: Comp	iete this part if you want to app	oint an agent or revoke a	n appointment.
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	2 Employer (not your tr	's or payer's name 'ade name)	EMPLOYER'S FIRST	AND LAST NAME	
	3 Trade nan	ne (if any)			
	4 Address		EMPLOYER'S PHYSI	CAL STREET ADDRE	SS
			Number Street		Suite or room number
			EMPLOYER'S PHYSI	CAL CITY STAT	E ZIP CODE
				State]
			Foreign country name	Foreign province/county	Foreign postal code
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Form 2678 – Appointment of Agent



 Click the yellow Sign button to sign and date the form

 Click the yellow Next button to proceed or scroll down

		Two		03222
		City	State	ZIP code
		Foreign country name Foreig	gn province/county	Foreign postal code
5	Forms for which you want to appoint an agent	or revoke the agent's	For ALL	For SOME
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			payees/payments	payees/payments
	Form 940, Employer's Annual Federal Unemployme	nt (FUTA) Tax Return* (all 940 series)	~	
	Form 941, Employer's QUARTERLY Federal Tax I	Return (all 941 series)	~	
	Form 943, Employer's Annual Federal Tax Return for	Agricultural Employees (all 943 series)		
	Form 944, Employer's ANNUAL Federal Tax Retu	rn (all 944 series)		
	Form 945, Annual Return of Withheld Federal Inco	ome Tax		
	Form CT-1, Employer's Annual Railroad Retireme	nt Tax Return		
	Form G1-2, Employee Representative's Quarterly	Railroad Tax Return		
	 Service recipient. Check here if you're a home care service refor you. See the instructions. 	cipient, and you want to appoint th	ne agent to report, depo	osit, and pay FUTA ta
	I am authorizing the IRS to disclose otherwise co appointment, including disclosures required to reporting agent or certified public accountant, to deposits and payments. Such contract may auth agent to such third party. If a third party fails to payer remain Required - Sign Here - SignHere	nfidential tax information to the age process Form 2678. The agent prepare or file the returns covered orize the IRS to disclose confident file the returns or make the depos	ent relating to the autho may contract with a the by this appointment, or tial tax information of the sits and payments, the	rity granted under this hird party, such as a to make any required e employer/payer and agent and employer
	Sign	Print your name here	ER FUll	
	me here	Print your title here	HCSR EMPLOYER	
'	Date 7/31/2024	Best daytime phone	(222) 222-2223	
		L	Now give this form to t	he agent to complete
For	Privacy Act and Paperwork Reduction Act Notice, see the sep	arate instructions. www.irs.gov/Form267	8 Cat. No. 18770D	Form 2678 (Rev. 12-2023

DocuSign Signature



There are three options to add a signature in DocuSign:

- 1. Select a signature style OR
- 2. Draw your own signature OR
- 3. Upload an image of your signature
- To select a signature style provided by DocuSign (option 1):
 - ✓ Click the Select Style tab
 - ✓ Confirm your full name
 - Confirm your initials
 - ✓ Optionally, click the Change Style link.
 - ✓ Choose a style
 - Click the yellow Adopt and Sign button

	Adopt Your Signature	×
Co • F	confirm your name, initials, and signature.	
Fu	ull Name* Initials* Test Main Name TMN	
SI	ELECT STYLE DRAW UPLOAD	
PF	REVIEW Change	e Style
By	y selecting Adopt and Sign, I agree that the signature and initials will be the electronic representation of my signature and initials for all purphen I (or my agent) use them on documents, including legally binding contracts.	poses
EX.	ADOPT AND SIGN CANCEL	
	Form 944, Employer's ANNUAL Federal Tax Return (all 944 series) Form 945, Annual Return of Withheld Federal Income Tax Form CT-1, Employer's Annual Railroad Retirement Tax Return Form CT-2, Employee Representative's Quarterly Railroad Tax Return	
	 * Generally, you can't appoint an agent to report, deposit, and pay tax reported on Form 940, unless you're a home care service recipient. ✓ Check here if you're a home care service recipient, and you want to appoint the agent to report, deposit, and pay FUTA tax for you. See the instructions. 	
	I am authorizing the IRS to disclose otherwise confidential tax information to the agent relating to the authority granted under this appointment, including disclosures required to process Form 2678. The agent may contract with a third party, such as a reporting agent or certified public accountant, to prepare or file the returns covered by this appointment, or to make any required deposits and payments. Such contract may authorize the IRS to disclose confidential tax information of the employer/payer and agent to such third party. If a third party fails to file the returns or make the deposits and payments, the agent and employer/payer remain liable.	
	Print your name here ER Full	-
	Date 7/31/2024 Best daytime phone (222) 222-2223 Now give this form to the agent to complete.	

DocuSign Signature



- To draw your own signature (option 2), you must have a touchscreen device:
 - ✓ Click the Draw tab
 - ✓ Draw your signature in the provided space
 - ✓ Optionally, click the **Clear** link to erase and start over.
 - ✓ Click the blue Adopt and Sign button

SELECT STYLE DRAW UPLOAD	
DRAW YOUR SIGNATURE	Clear
AIRX	•
By selecting Adopt and Sign, I agree that the signature and initials will be t my agent) use them on documents, including legally binding contracts - ju	he electronic representation of my signature and initials for all purposes when I (or st the same as a pen-and-paper signature or initial.
ADOPT AND SIGN CANCEL	

DocuSign Signature



- To upload an image of your signature (option 3), the signature image must be 400 x 145 pixels for best results:
 - ✓ Click the Upload tab
 - ✓ Click the Upload Your
 Signature button
 - ✓ Select the image of your signature that is saved on your device
 - Click the yellow Adopt and
 Sign button

Adopt Your Signature	3
Confirm your name, initials, and signature.	
~ Required	
Full Name*	Initials*
Test Main Name Person Two	TMNPT
SELECT STYLE DRAW UPLOAD	
PREVIEW	
3F2D8AD501ED4D5	
UPLOAD YOUR SIGNATURE	
For best results use an image that is 400 x 145 pixels	
By selecting Adopt and Sign, I agree that the signature and initials will be the electronic representation when I (or my agent) use them on documents, including legally binding contracts.	on of my signature and initials for all purposes
ADOPT AND SIGN CANCEL	

Employer-Authorized Rep/Acumen Agreement Form – Page 1



 Thoroughly read all bulleted points on this agreement form (both pages)

- ✓ Know what you are agreeing to
- ✓ Understand the conditions of the program
- ✓ The agreement is between Acumen Fiscal Agent and the Employer or Authorized Rep
- Click the yellow Next button or scroll down to proceed



- I understand that, on occasion, I may receive automated (general announcement) communication from Acumen regarding important program and/or payroll information as it relates only and specifically to the PA VDC Program.
- I understand it is my responsibility to notify my Service Coordinator immediately of any significant changes in circumstances that may affect the Veteran's Spending Plan/budget and/or safety.

NEXT

Employer-Authorized Rep/Acumen Agreement Form – page 2



• Complete the fields located at the bottom of the second page then click the yellow **Sign** button to sign and date the form

My signature below confirms my understanding and agreement to abide by the terms and conditions as stated above.	
Name of Veteran:	
Name of Employer/ Representative (if applicable):	
Phone: () Email Address:	
Veteran or Employer/ Representative Signature	

Employee Enrollment Worksheet



- Verify this form for <u>each</u> of your workers
 - Please note! There may be extra worksheets if there are not seven employees. In this case, the worksheet populates without an employee. Skip those worksheets.
- Select whether or not the employee (worker) will be working after 3/16/2025
 - If not working after 3/16/25, timesheets cannot be submitted.
- Important! Review for accuracy and make corrections and additions on behalf of the worker as needed
 - ARIS, the previous FMSA, provided the worker's information. If this form is not updated, Acumen will use the information provided by ARIS to process payments.
- The fields indicated in red are not editable
- Click the yellow Next button or scroll down to proceed





You're Done S	igning 坐 🗧	Congratula	ations!
You may download or print using the icons above. To learn more about signing, click here.		transition packet.	
	You're Done Signing		 Optionally, click the download icon to download as a
	You may download or print using the icons abov To learn more about signing, click here.	Separate PDFs	combined PDF or as separate PDFs, or click the printer icon to print.
	CONTINUE		 Click the yellow Continue button to proceed



• Click the yellow **Close** button to exit the completed document

This document is now complete.		CLOSE	OTHER ACTIONS -
	Q Q ¥, ⊑ ③		Ľ
	Docusign Envelope ID: 69E9A06B-E98C-4581-B1B8-A55B2F655421		
	Acumen Fiscal Agent Innovation - Coportunity - Freedom		



• You will receive a confirmation email from enrollmentpa@acumen2 .net_with a link allowing you to view your completed document

Completed:		
Acumen Fiscal Agent Electronic Enrollment via Docusign To:	* @ 5 5 7 1	⊗ 🛃 📴 ••• Thu 8/1/2024 12:04 PM
docusign		
Your document has been complete	-d	
]	
Acumen Fiscal Agent Electronic Enrollment		
All parties have completed This is a test document		

Review & Submit Packet



Troubleshooting



- What if you have not received the DocuSign email?
 - Please check your junk or spam email folders and contact Acumen customer service at 833-892-0414 to verify your email address.
- What if you don't know your access code?
 - > Confirm you've entered the last four digits of the Employer of Record's social security number
 - If you're locked out, it will unlock in 24 hours (weekdays only). Try again.
 - > If the access code is still incorrect, contact Acumen.
- A field that is not editable is incorrect. How do you get this corrected?
 - Proceed with completing all enrollment documents. Contact ARIS to update the information for tax purposes. Acumen will provide the process for updating incorrect data that is not editable after enrollment.
 - > If the physical address is incorrect, update the mailing address to ensure correspondence is received.
- You submitted your document, but information has changed. Can you make the changes in DocuSign?
 - > No. Acumen will provide the process for updating incorrect data that has changed after enrollment.

Proprietary: For Acumen and Customer Use Only

Enrollment Packet Checklist

• The employer of record completes. If completing hard copy forms, please ensure all the following are complete and accurate:

Cover Letter

Enrollment Paperwork Guide

Veteran Information Worksheet

Employer Information Worksheet

Complete all fields – Email required

□ Form 2678 Appointment of Agent

□ Review, sign, and date at the bottom of the page.

Employer-Authorized Rep/Acumen Agreement Form

□ Review, complete all fields on the second page, sign, and date.

Generation Worksheet Worksheet

Complete all fields to provide Acumen with the latest information for each worker









- Acumen will review the forms. If changes are required, we will contact you and the service coordinator.
- Email is our preferred way to communicate during the enrollment process as it is the best way to ask for lists of requirements or corrections that are needed
- Acumen uses a secure email system to protect you and your workers' information
- When the enrollment process is complete, you will receive a Good to Go letter via email. The letter includes:
 - How to submit time worked
 - A payment schedule
 - Other employer resources





Important Reminders



- February 13th: Acumen sent employer transition (enrollment) packets via email. Employers should complete these forms immediately upon receipt through the deadline of March 7th.
- <u>February 19th</u>: Acumen offers virtual employer enrollment training for those who need additional support
- March 7th: All forms must be received by Acumen complete and correct to ensure payments are not interrupted
- <u>February 24th March 7th</u>: Acumen sends employer and employee (worker) Good to Go letters
- <u>March 6th</u>: Acumen offers virtual employer/employee (worker) time submission training using the DCI Mobile EVV app and web portal
- March 15th: Employers and employees (workers) submit final time to ARIS for dates of service through 3/15/25
- March 21st: ARIS final payment to employers and employees (workers) for time
- March 16th: Acumen is the new Fiscal Intermediary for the PA VDC Program
- March 16th March 29th: Employers and employees (workers) begin submitting time to Acumen
- March 31st: Deadline to submit time to Acumen
- April 4th: First payday with Acumen





Acumen Fiscal Agent Innovation • Opportunity • Freedom

THANK YOU!

https://www.acumenfiscalagent.com/state/pennsylvania/



Return forms to Acumen:

Complete via DocuSign link sent through email