

FAQ: How Does DCI use Client Photos?

Why are photos taken for Electronic Visit Verification (EVV)?

Photos are one method to verify the client is present when the services are rendered. Unlike signatures, PINs and passwords, photos do not require client participation. Clients can stay comfortable while employees effortlessly clock in and out. Does DCI use Client Photos?

How Does DCI use Client Photos?

Photos are stored in a secure business cloud. Photos housed within the DCI cloud are only used by our facial recognition technology to verify that the client was present for the employee's visit.

Are Photos Stored on Employee Cell Phones?

Photos are never stored on the employee's cell phone when taking Photos using the DCI Mobile App.

