

# Acumen and DCI

Presented By: Acumen Fiscal  
Agent



## Acumen Fiscal Agent

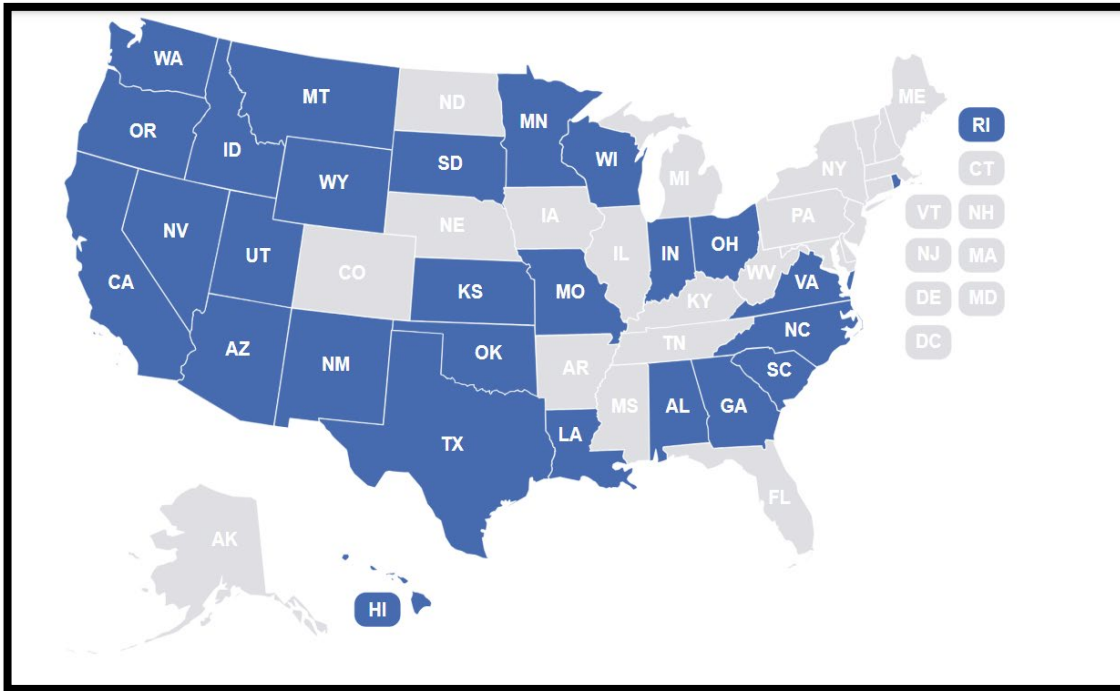
Innovation • Opportunity • Freedom



## OUR MISSION

*Acumen Fiscal Agent facilitates freedom, choice and opportunity through innovative fiscal agent solutions.*

# Who is Acumen?



- One of the largest, most experienced fiscal management entities in the U.S.
- Servicing multiple states across the country
- Over 28 years of experience
- Customized approach for your needs

# What is DCI?

- DCI is the software solution powering Acumen to manage employee time and service budget
  - ✓ Real-time & historical entry options for entering & managing time worked
  - ✓ Multiple ways to access the software solution
  - ✓ Service budget visibility with real-time balance updates



# Roles & Responsibilities

## Client



- This is the person who is receiving the care
- Sometimes referred to as participant or individual
- DCI profile is not logged into very often

## Employer



- This is the person who manages the process
- Some Clients may be their own Employer
- Logs into DCI to manage budgets and time entries
- Authorized Reps can also help complete these tasks

## Employee(s)



- This is the person who provides the care
- Sometimes referred to as the attendant or aide
- Will use Phone EVV daily to enter time



**Questions?**

**Thank you!**

**Visit the Acumen Help Center  
to learn more at:**

**[acumenfiscalagent.zendesk.com](https://acumenfiscalagent.zendesk.com)**